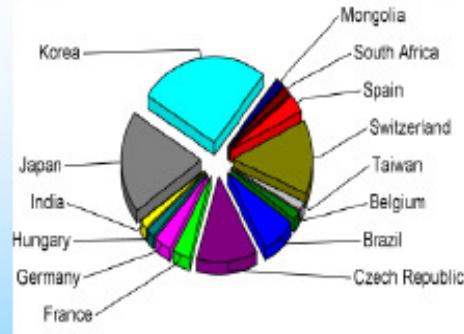




December, 2011

NATIONALITY MIX



TOP 3

Top 1: European Region

Top 2: Korea

Top 3: Japan

VIRTUAL TOUR OF CCE

You can experience a virtual tour of CCE on

<http://www.cce.qld.edu.au/ja/virtual-tour.html>

We now have a **Japanese website!**
www.cce.qld.edu.au/ja/

Please **LIKE** us on Facebook! (click 'LIKE')

Students can download their pictures at CCE from our facebook page! We upload all photos of CCE events on this page.

We have made our new business page as "Cairns College of English", so we are no longer using "Cairns College of English" or "CCE Cairns" page. Please ask at reception if you can't find us on Facebook. We will help you!



Issue 20

Next **TOEIC** exam date

16th of December

Please book at least 1 week in advance at reception at CCE



Personal Progress from teacher every week

Cairns College of English Pty Ltd
Level 6, Lake Street, Cairns QLD Australia 4870
PO Box 7506 Cairns QLD Australia 4870
Telephone: (61 - 7) 4041 2322 Facsimile: (61-7) 4041 2323
Email: reception@cce.qld.edu.au
ABN 87 142 403 812
www.cce.qld.edu.au

Name: [Redacted]

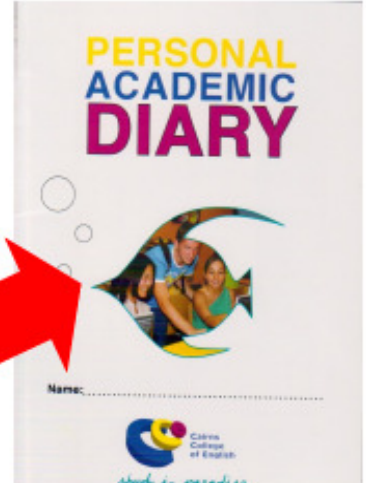
Week	1	2	3	4	5
Speaking	1	2	3	4	5
Pronunciation	1	2	3	4	5
Grammar	1	2	3	4	5
Writing	1	2	3	4	5
Listening	1	2	3	4	5
Reading	1	2	3	4	5
Vocabulary	1	2	3	4	5

Message from your teacher - Week 1
Message from your teacher - Week 2
Message from your teacher - Week 3
Message from your teacher - Week 4
Message from your teacher - Week 5

Our students receive the **NEW "Personal Academic Diary"!**

Student use this diary to write in English. Their teacher will help them to correct their mistakes in English.

Also, our teacher gives a "Progress Report" to students every week.



School will close on 26 & 27 December, 2 January 2012

www.cce.qld.edu.au
marketing@cce.qld.edu.au
Ph: 61 7 4041 2322 Fax: 61 7 4041 2366
CRICOS Provider Code: 03251A



CUSTOMER SERVICE COURSE QUIZ

If you don't know the answers, you can learn in our Customer Service course!

Question 1: What quantities are these beers?



Question 2:
Customer order: "I would like a Moscow Mule"
What are the ingredients?

Next Customer Service Course starts on 9th of January 2012. Don't miss out!

YOU WILL RECEIVE

RSA, RSG, Hospitality certificate, English for Customer Service certificate and Report card (+ certificate from 5 star hotel Shangri-La hotel as an option)



4 - week course
Pre-Int/Int /Upper Int

English Level	Monday	Tuesday	Wednesday	Thursday	Friday
Marketing	Introduction to Marketing	Marketing Strategy	Marketing Research	Marketing Communications	Marketing Ethics
Bev	LINER	LINER	LINER	LINER	LINER
Alcohol	Introduction to Alcohol	Alcohol and Health	Alcohol and Society	Alcohol and the Law	Alcohol and the Environment

- *Get a job in a café, bar, restaurant or hotel
- *Improve their speaking and listening skills quickly
- *Learn English words used in the hospitality industry
- *Gain confidence talking to tourists and locals in English

